



PSTC is very happy to be part of celebrating 'Father of the Nation's birth centenary, a celebration for our visionary Leader!

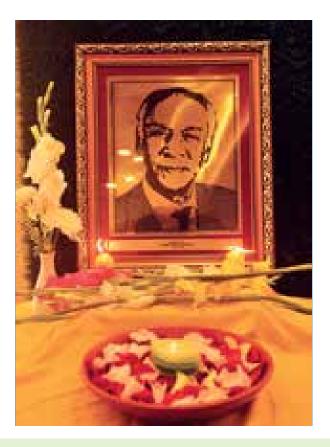




SALUTE

To our founder Commander (Rtd) Abdur Rouf on his receiving Shadhinata Padak Award [Posthumous] in 2020.

Our heartiest felicitation to our organization leader in heaven!



It's a matter of great pride for the PSTC family. Our Founder Commander (Rtd) AbdurRouf was awarded with the highest prestigious Award of the Nation, ShwadhinataPadak 2020 [Posthumous]. Due to the pandemic situation, this award was not officially handed over to his successor on the eve of Independence Day. On 29 Oct 2020 honorable Prime Minister of Bangladesh HE Sheikh Hasina handed over the Award to his daughter Gitali Hasan, current Treasurer of PSTC Governing Body virtually from Ganobhaban. On her behalf, respected Minister of Liberation War Affairs, Mr. AKM Mozammel Haque handed over the Crest and Commemorative Certificate to Commander (Rtd) AbdurRouf's daughter.

The great son of the soil established this great organization – PSTC and now we all are part of this organization! Definitely it would have been better if our leader could receive it by himself and this prestigious award could be given to him when he was alive. Only six years back we have lost him forever. After about 49 years his due credit was recognized, especially in the year when we have been celebrating the birth centenary of Father of the Nation, Bangabandhu Sheikh Mujibur Rahman!





Credits



Dr. Noor Mohammad



Dr. Md. Mahbubul Alam Abu Sadad Md. Shayem Syed Sirat



Dot Net Limited



June 2021

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Message from the Chairperson

2020 was definitely an important year nationally, globally and thereby for Population Services and Training Center (PSTC). First of all, the year starts with taking over the responsibilities for

PSTC new Governing Body (GB). And off course it was for me to take over as the Chairperson for the tenure 2020-21. The year also witnessed the celebration of our Father of the Nation Bangabandhu Sheikh Mujibur Rahman's yearlong birth centenary. We are proud that PSTC was part of this celebration when it also marked the completion of 42 years of journey for population and development.

We all know the world has been passing through the most critical time ever in the history with the global pandemic due to COVID-19. Likewise, other countries and organization, PSTC has also been facing this pandemic with many more challenges. Being one of the leading public health organizations in Bangladesh, PSTC was not closed for a single day in 2020 with its mandate to serve the people, especially the disadvantaged. Fighting against this deadly pandemic, many of our PSTC colleagues had been infected, many of us could become the COVID-19 survivor but at the same time, we lost many of our near ones.

As we are set to celebrate Bangladesh golden jubilee anniversary, we marked our successes in many ways which are visible in our open eyes, like infrastructure development, achievina national and international goals. PSTC has been supplementing and complementing the nation's effort in reaching the Sustainable Development Goals (SDGs) from a solid base with its 17 goals that include: ending poverty, ending hunger, ensuring health and well-being, ensuring inclusive and equitable education for all ages, achieving gender equity, ensuring clean water and sanitation, clean energy, decent work and economic growth, combating climate change and promoting peace, justice and strong institutions.

In line with SDG targets, PSTC is determined to realize the SDGs through its programs by focusing

on five thematic areas: Population Health and Nutrition (PHN); Youth and Adolescent Development (YAD); Gender and Governance (GAG); Climate Change and Adaptation (CCA); and Skills Education and Training (SET). PSTC has been implementing several innovative projects in the above mentioned thematic areas. I am happy to mention herewith that in the reporting year 2020, PSTC has continued providing its services to over 335 thousand people from its 34 operational sites, 8 clinics and has been working in 9 districts of Bangladesh. I appreciate the contribution of 284 experienced staff members for serving around 28,000 mothers and babies for safe pregnancy and deliveries, 34,000 youth and adolescents for improving their SRHR situation, helping around 2,000 women to overcome from the effect of GBV, 7,000 persons capacitated to reduce the risk of disaster and 64 community paramedics were being trained for serving the mother and child.

We are confident in our ability to effectively manage our operations. Upholding our values and moving forward, we place great significance in good governance, including consistent and transparent communication with all of our partners.

Also, we remain grateful to the Government of Bangladesh and development/donor partners for their continuous supports in 2020. On behalf of all voluntary members of the organization, I appreciate our program participants, facilitators, volunteers, field office staff and their hard work to bring positive changes in the lives of the people in Bangladesh. Without their dedicated services, even in this awful situation, it was not possible to meet the needs of the disadvantaged people.

I would like to take this opportunity to express my deepest thanks to our management team for their commitment and contribution in the reporting year.

my S

Dr. Md. Golam Rahman

Reflections from the Executive Director

The year 2020 has been a challenging year for the entire world as we saw the beginning of the COVID-19 health crisis, which grew into a global pandemic impacting every sector of the countries around the world. Amid the challenging development arena landscape, PSTC remained steadfast in executing its strategies safely, sustaining operational efficiencies and ensuring discipline across all our operations.

PSTC successfully could conclude two of its flagship projects: 'Unite for Body Rights (UBR)', an Alliance project which was managed by PSTC leading its Program Support Unit and 'Hello I Am (HIA)', another consortium project which was also led by PSTC as host organization. The research works done to assess these projects; one on corona effect in the project sites on child marriage issue and another on rapid assessment of final outcomes of the program utilizing the digital technology in pandemic situation were also much commended by the stakeholders.

The clinics that are being operated under the thematic area: Population Health and Nutrition (PHN) was always 'on' and never put under 'shutdown' even in the lockdown situation to minimize the risk of the citizens of Bangladesh. Our heroes are our health workers, counselors, paramedics/nurses, medical doctors and the administrators/managers. To keep providing continuous services, many of our colleagues became the victim of COVID-19 and fortunately they could fight against this virus and won but unfortunately, we also have lost some of ours close relatives. We salute our heroes!

The project to 'Create Space' for women to stand against Child Marriage and Violence against Women and Girls (VAW/G) continued in Faridpur with the support of Global Affairs Canada (GAC) through Oxfam UK, definitely with on and off mechanism, sometimes working from home sometimes working at office. Similar experiences were with other projects like Marketing Innovation for Sustainable Health Development (MISHD) project,

Strengthening Urban Resilience Project, phase II (SURP II), and Featuring Green Earth (FGE) project.

Likewise, other institutions, PSTC's Community

Paramedic Training Institute (CPTI) faced challenges in continuing education as all the institutions in Bangladesh were close since 17 March 2020 and the end of the year, we could not start classes physically. But we tried to continue lessons in the alternative way, through online classes. Getting the uninterrupted internet connection was always a challenge for the students. Moreover, the paramedic education requires practical lessons that we couldn't do in this pandemic situation.

As reported last year the newly devised StratFrame for 2020-2025 got a stumble in the beginning of the 6-year framework for this pandemic situation. We have been actively thinking of making up the planned strategy in the next 5 years towards taking the organization in a sustainable journey.

PSTC relentlessly worked together with its partners to make interventions, advocated for the overall improvement of SRHR situation, especially for women and young people in Bangladesh and with close collaboration with Government of Bangladesh. PSTC management thinks coming year would be more challenging in this pandemic and we need to re-plan without losing our confidence. We believe together we can achieve our desired goals.

Dr./Noor Mohammad

2020 at a glance



Population Health and Nutrition (PHN)



Health service **1,39,419** clients were provided essential health care services from Urban Health Centers



Safe delivery & ANC, PNC **1.166** Safe Delivery administered and

26,683 Pregnant women were served for ANC, PNC



Child Health Service **53,562** (<5 year children) attended at facilities for Growth Monitoring, received Vitamin-A capsule

27,540 (<1 year children) were vaccinated under EPI program

54,344 Children (5-16 years) received deworming treatment



FP Service

22,751 Women at reproductive age (15-49 yrs.) provided with modern contraceptive services



message on health, hygiene and Family **Planning**

18.815 School attending adolescent girls & boys were contacted with health and hygiene messages

107.556 Married women at reproductive age (MWRA) & caregivers of <5 children were reached



neurship

63 Women entrepreneurs (Gold Star Members) achieved sales above Tk. 10,000/month through social business of Health & FP products in community



Youth & Adolescent **Development (YAD)**



Health

4.716 clients received health services from Youth Friendly Service Centers



Capacity buildina

40 Youth Organizers capacitated on 'Me and My World', Supplementary Reading Materials & advocacy skills through training



Action

44 Child Marriage stopped



Social Media 13 'Amate Ami' Episodes live broadcast from PSTC Facebook page and YouTube Channel



Towards Sustainability

14 Youth Corners in Govt. Clinics handed over to the DDFPs in Gazipur and Chattogram





Gender and Governance 💷 (GAG)



Climate Change and Adaptation (CCA)



(Women and Girls) Women and girls became the leaders in their communities

25 Youths transformed as leader from youth groups

28 Women and girls were linked with department

development (sewing) training

of women affairs for skills

and completed training

11 Child Marriage stopped

16 UP chairmen committed

marriage and violence against

to take action against child

women and girls



263 Young people trained on environmental health and leadership



Leadership

3.653 people were sensitized about disaster preparedness



Capacity building

250 Young people trained on disaster preparedness and firefighting



Involve-

Institute authoritieswere



100 Hospital staffs attended in Mock drill



07 mini projects on Waste management, Tree Plantation, Water point extension, Cotton bag, Waste drum and Bondhu Chula successfully done



Capacity

building

16 Girls and women played the leading role to stop child marriage



Skills Education and Training (SET)



Enrollment

21 students enrolled in 2020 (Session 2020-2022) for community paramedic course



Graduation

43 students of CPTI are ready to graduate, only examination was withheld due to corona pandemic



Served

127 students started serving the nation to reduce MMR and IMR







Improved quality of life of people, in general



PSTC works for improving health, social security and living conditions for the people, especially for those who are socially disadvantaged, in a sustainable way

PSTC's values are guided by five (5) core issues: Commitment, Integrity, Transparency, Accountability and Team Spirit



Overview of PSTC

Who We Are?

Population Services and Training Center (PSTC) is a non-government, not-for-profit voluntary organization. It has started its journey 42 years back, to improve the quality of life of the poor and socially disadvantaged people. It is the inheriting entity of its previous organization, Family Planning Services and Training Center (FPSTC) formed in 1978. It is – Registered with the Directorate of Social Welfare in 1995 and with NGO Affairs Bureau in 1996 Affiliated with Directorate of Family Planning in 1997.

Evolution of PSTC

PSTC evolved under the leadership of eminent citizen of the nation, former defense personnel, valiant freedom fighter, successful professional and endowed with Independence award [ShadhinataPadak] 2020, Commander (Rtd.) Abdur Rouf. He had been the first-ever Chief Executive of the then FPSTC. Later on he led the initiative to turn a project into an organization known today as PSTC and became the founder of the organization. PSTC has earned significant achievements since its inception. It played a crucial role in the history of developing civil society organizations in Bangladesh while contributing not only in the formation but also in the development of around 82 NGOs, to supplement and complement national health, nutrition and population programs in the last four deades. PSTC played a noteworthy role as the Member-Secretary of GO-NGO Coordination Committee, to augment coordination and collaboration between the government and non-government organizations. PSTC also acted as a key resource organization for Grants Management and Capacity Building for other national and local NGOs.

PSTC works for the improvement and uphold the standard of livelihoods of poor and socially disadvantaged people by undertaking various programs and projects around the country

It has been implementing various programs and projects particularly in the field of -



Population Health and Nutrition (PHN)



Youth and Adolescent Development (YAD)



Gender and Governance (GAG)



Climate Change & Adaptation (CCA) and



Skills Education and Training (SET)

Working Areas of PSTC

PSTC has been in its operation through 34 offices with 09 clinics and has been working in 08 districts of Bangladesh which are Dhaka, Gazipur, Faridpur, Kishoreganj, Lakshmipur, Munshiganj, Narhsingdi and Noakhali. A number of 270 workforces are currently involved around the country to carry out the PSTC's missions. The male– female ratio is 1:2.PSTC worked and has been working in several districts of Bangladesh and covered almost half of the country which is depicted in the map shown below.



Our Networks

PSTC is the member of different networks to avoid working in silo and believes in 'together everyone achieves more (TEAM)' philosophy. Among the networks we are involved includes: Girls not Bride (GNB), Share Net Bangladesh and Share Net International, Network for Ensuring Adolescents Rights and Services (NEARS), DAWN Forum, Bangladesh, Shishu Adhikar Forum (BSAF); Coalition for Urban Poor (CUP); Health Rights Movement National Committee, STI/AIDS Network of Bangladesh; Voluntary Health Services Society (VHSS), and Water Supply Sanitation Collaborative Council for Bangladesh (WSSCC'B).















Network for Ensuring Adolescents Health, Rights and Services

Our Development Partners





























Strategic Framework 2020-25

Bangladesh in many aspects have achieved Millennium Development Goals (MDGs), and has been paving the path for the Sustainable Development Goals (SDGs) with the vision of being a middle-income country by 2021. With the shifting paradigm of the developing sector, recently PSTC has adopted its Strategic Framework for the period of 2020-2025 which is bold and aspirational vision of PSTC plans to achieve. The Framework is developed to respond global trends, local actions in line with socio-demographic status. The strategic direction to drive PSTC in future discourse have been determined utilizing PSTC's expertise developed in last four decades keeping young population in mind and taking the organization towards sustainability throughout all its programs and initiatives. The notion of working could be demonstrated in the following schematic diagram:





Population Health and Nutrition



Afford, Access, Attributes

ensuring better health through providing quality service

Achievements

Urban health

139,419	Essential health care services provided
329,523	ESD+ services provided
156,718	Services provided free of cost
1,166	Safe Delivery were managed
26,683	Pregnant women were served for ANC, PNC
3,610	Neonate received Essential Newborn Care
22,751	Contraceptive services provided to MWRA
856	LAPM FP provided to MWRA
53,562	<5 children attended for Growth Monitoring&Vit. A
4,509	<5 childrenattended for ORT, zinc and fluid
5,139	<5 years children treated for ARI cases
27,540	<1 children vaccinated under EPI program
54,344	Children (5-16) received deworming treatment
10,428	W@RA received TT
7,201	Women of STI/RTI cases treated
161	Women screened for cervical and breast cancer through VIA
196	Women victim of violence were addressed through clinical services
132	Patients were managed for Dengue Fever

न्द्रनिष्ट MISHD project

- Section	MISHU Project
7	Upazila Offices achieved Best NGO Awards
1,732	Community influentials are committed to prevent child marriage
16	SMCs committed to prevent child marriage
18,815	adolescents are contacted with health messages
107,556	MWRA & caregivers of <5 children reached through group meetings
146	School adolescents became Development Ambassadors
12	School adolescents girls & boys were engaged as Lead Development Ambassadors
03	Meetings are held with Development Ambassadors
08	Schools established Adolescent Information Hubs
16	Schools sanitation condition improved
27	National/International Days' observed
22	Focal point teachers attended School Management Committee meetings
23,700	Menreached through community mobilization on health behaviors
792	Newlywed couples are oriented HTSP
531	Women supported to be independent entrepreneurs as Gold Star Member (GSM)
13,142	Couple Years of Protection covered by Gold Star Members
63	Women entrepreneurs (Gold Star Member) achieved sales target above 10,000/month
183	Women entrepreneurs (Gold Star Member) received training to improve business skills

Case Story

Nilufa, a Joyeeta

Nilufa Akter an oppressed person by the husband and in-laws, experienced torture, forceful abortion of her child and finally left out after her husband married another girl, destined to take shelter at her brother's family. As her father died in her childhood and she was not that much educated to earn her own means, she had no choice but to be the burden in her brothers' family. Willing to fight back against her husband's oppressions she filed a legal case to bring him to justice. But her less exposure along with social misconducts cost her heavy expenses which she and her brother hardly could bear.





In early 2019, Saleha Khatun, Community Mobilizer (CM) of PSTC Notun Din met Nilufa in an MWRA (Married Women of Reproductive Age) meeting at Nama Saladia village in Burudia union under Pakundiaupzila of Kishoreganj district. One of the main activities of this project is to find underprivileged but potential women and develop them to be social entrepreneurs named as Gold Star Members (GSM) through sales and distribution of health and hygiene products for women and children in the community. In that MWRA meeting, CM Salehaoffered Nilufa to become Gold Star Member of PSTC Notun Din, explaining her and her brother about the product distribution activity through community mobilization. Nilufahesitantly gave her consent to be a GSM.

Within couple of months after she was introduced as GSM, the Coronavirus pandemic hit Bangladesh. The whole country went to lockdown and community mobilization was down to very limited. But even in this pandemic situation, nothing could stop Nilufa. Without any personal investment, starting only with the travel allowance, she started her journey as a GSM, gradually and successfully her sales reached to Taka twenty thousand in December 2020. Her strive for existence, determination for acquiring justice and moreover, integrity towards Notun Din activities transformed herself from a mere helpless woman to a dignified benevolent person of the society. Along with her dignity, with the sales profit she can provide supports to her brother's family as well as bear the court expenses for her rightful justice.

On 09 December 2020, Nilufa Akter achieved Joyeeta Award for her success with against struggle to prevent repression. She was awarded both from upazila level of Pakundia as well as from district level of Kishoreganj and furthermore, nominated from division level of Dhaka. She made herself one of the greatest examples of bravery as a combatant against repression among the oppressed women throughout the country.



Youth & Adolescent Development



Invest. Innovate. Intervene.

Investing in youth & adolescents help developing promising future

Achievements

Unite for RIGHTS UBR Bangladesh Alliance

project

	biolog
27	Teachers capacitated in 2 WSA schools on CSE
46	SMC members participated in WSA Taskforce Committee meeting
40	Youth Organizer capacitated on MMW/SRM and advocacy skills through online training
04	Youth Corners in Govt. Clinics handed over to the DDFP in Gazipur and Chattogram
4,716	People received health services from YFS centers
1,166	Young people received services from Youth Friendly Service Center
67	Third gender people received health service from YFS clinic
1,847	Clients received contraceptives from clinics
416	Sanitary Napkin distributed to the adolescents girls
312	Counselling services provided to the young people



02	Advocacy meetings held between UBR Alliance and DSHE and DGFP
04	Round Table Discussion held with the participation of Policy makers
02	Joint field visits held with govt. high officials like; DG of DGFP and DG of DYD
01	TV Talk Show held with policy maker, Govt. Officials, INGO representatives on S&GBV
10	SRHR messages broadcast through TV channel and FM radio and also upload in Facebook and YouTube
1,173	Adolescents took part different programs like-sessions, meetings, drama and three-generation dialogues
273	Parents participated different programs including meetings and 3-generation dialogues
44	Child Marriage stopped
13	'Amate Ami' Episodes live broadcast from PSTC Facebook page
02	Handover of published materials meeting held





Case Story

SRHR Corner

Md. Nurul Amin,a Teacher of Hazi Samir Uddin High School, Gazipur, used to be the Physical Education Teacher, popularly known as 'Games Teacher'. Through the Unite for Body Rights (UBR) Project of PSTC-he became involved in the UBR program as one of the Master Trainer, on 'Me and My World (MMW)', a supplementary reading material.

Since 2017, as he started involving himself with the UBR program, he received various trainings that enhanced his facilitation skills which turned him a confident speaker, and he gradually started becoming 'popular' among the students. He started himself also attached to the SMC members and organizing parents' meetings which were usually withheld for long. He is now known to be 'excellent' teacher among the parents.

While commeniting on his trainings from UBR he quoted, "I felt discomfort to deal some sensitive issues, especially on the change of body and behavior during puberty time, STI/RTI and HIV/AIDS. After the training, I got knowledge to deal sensitive issues. Now, I feel confident to conduct such sessions, and respond to questions about SRHR". He added on, "UBR made it possible to learn the fact-based information and delivery techniques. I now feel that it is my duty to provide SRHR knowledge to our students through the games and roleplay".

Mr. Amin made an SRHR corner in his office room for students to facilitate them forwards getting SRHR information through various materials of UBR project like MMW module, MMW pocket book, good parenting, puberty, monejotoprosnoashe [FAQ], etc. Students use to visit his room and borrow books or booklets to read. Students can also ask their sensitive questions through QUESTION BOX without mentioning their names. He collects the questions and provide right information in the next class.

The teacher expressed his feelings by saying, "UBR enriched my knowledge and made me realized about my duties to sensitize my students on gender issue and relationship. I hope in this way I can make the students more conscious. I feel that my SRHR corner has become the source of SRHR information for the students".





Gender and Governance



Explore. Engage. EmpowerPromoting equality, eliminating violence against women & girls and establishing good governance

Achievements

CREATING[]SPACES Project

27	Child marriage stopped by the initiative of young girls and women
06	UP members pledged to stop child marriage and VAWG
21	Women and girls became Leaders of their communities
25	Youth became as Leaders for their youth groups
06	Women were capacitated as mentors
28	Women and girls linked with women affairs department for skills training

02	Women linked with BLAST for legal support related to Denmohor and Mediation
02	Women linked with private sectors for job as per their earned skills
17	Women and girls were enlisted for widow allowance with DSS
01	Trained woman reported getting legal aid support
53	Adolescent received psycho-social support by doctor from CS project
04	Women and girls received training and completed mentorship and got involved with economic activities

Case Story

Stopping Child Marriage

COVID-19 situation brings many challenges for the Bangladeshi community as it does with other communities throughout the world. Increased incidences of violence against women & girls and child, early & forced marriages are now disturbing, alarming and shocking us during this pandemic affected period.

Sumaiya is a 12-year old girl living with her parents along with two sisters in Kamaldia Union at Modhukhali, Faripur. Her father is the only earning member in her family and despite his maximum effort, he can barely run his family. During the Covid-19 pandemic situation, her family's financial condition was deteriorated.

Despite her being a good student of an early age, her father decided to marry her off in order to reduce his financial burden. Sumaiya did not want to get married and wanted to carry on her studies. But her father did not her to continue studies anymore and forced her to get married.

Under the circumstances, this was known to a local government member and stakeholder of PSTC's CREATING SPACES project talked to Sumaiya's father and tried to convince him not to marry her daughter off at this early age. Nevertheless, Sumaiya's father did not agree with Local UP Member Ms. Selina Begum.

Ms. Selina Begum shared the massage over the phone to UP Chairman, who is also a Change Maker (CM) of PSTC and UpazilaNirbahi Officer (UNO) at ModhukhaliUpazila for taking necessary steps. UpazilaNirbahi Officer (UNO) was then given responsibility to UP chairman, along with police force to stop early marriage.

After that the Union Parishad Chairman communicated with Sumaiya's father and convinced him to refrain from forcing his daughter to marry an early age. Sumaiya's father apologized for his faults and beggedfor pardon. Thus, stopping this early marriage wasonly possible for the sensitization made through trainings, workshops and awareness meetings conducted by the Creating Spaces project of PSTC.



Climate Change & Adaptation



Connect. Contribute. Collaborate

responding to climate changes to reduce vulnerability and strengthening resilience

Achievements



250	Young people (M:149, F:101) received training on disaster preparedness/firefighting
250	Urban Community Volunteer (UCV) attended in Mock drill
100	Hospital staffs (M:91, F:9) attended in Mock drill
3,653	people (M: 2137, F:1516) sensitized about disaster preparedness
43	Stakeholders involved in resilient initiative
1,590	People sensitized through campaign program
72	Community leaders sensitized about Disaster Management
10	Policy Makers Engagement ensured through media dialogues
37	Institute authority involved



FGE Project

10	Earth clubs established in 5 slum areas in DSCC
263	Young people trained on environmental health and leadership
05	Slums established 'Waste Management Mechanism'
03	Mass tree 'Tree Plantation' program executed at roadside near Aynal slum, Dholpur
05	Extended 'Water Points' made for slum people to collect safe water
62	Waste Drums distributed in slum area to manage waste in Robidaspara
30	'Bondhu Chula' distributed to slum people to reduce Black Smoke in Dholpur
500	'Cotton Bag Making' and distributed to community people led by earth club member in Khilgaon
40	Waste Drums distributed in slum area to manage waste in Mironzilla





Case Story



Ensuring Safe Water

Mironzilla is a low-income community area in Dhaka city. People residing in this area have been suffering from numerous social problems from generation to generation. Lack of safe water is one of them. The people residing in this community are deprived from safe water for drinking and sanitation. This understandably causes unbearable sufferings for this community.

In Mironzilla, they had only one water tank for drinking water for about 454 families. These families used to wait in queues for 2 to 3 hours, which started early in the morning and sometimes ended up late nights. This time consuming task resulted huge suffering for this community. Moreoverthe water tank was located on the middle of the road far from homes of the residents, which, as a result, caused traffic jam, chaos and suffering. As a result of this water tank being located at a distance from homes, safety and security issues come into play for the women and girls in that community.

Mironzilla is one of the areas where PSTC actively worked. In the mission to response to the Sustainable Development Goal 6 "Clean water and Sanitation for all", with the support from Plan International Bangladesh and Bangladesh Youth Environmental Initiative (BYEI), PSTC has undertaken a water stewardship project, Featuring Green Earth (FGE), where five additional tanks were constructed and strategically placed to alleviate the water problem in this community.

Sourcing safe water for drinking and sanitation is a basic right, which the community of Mironzilla was deprived from for long. The support received from PSTC, Plan and BYEI brought a sigh of relief in the community. The ward counselor Hazi Md. Awal Hossain warmly appreciated the project initiatives.

Moni is a young girl in her teens shared her feelings about this initiative. She mentioned that they needed to wait for 2 or 3 hours for water and there were also safety issues. They did not have any helping hands thus suffered a lot. Now they are very happy and thankful as they have 5 more tanks for water supply.



Skills Education and Training



Learn. Lead. Live providing skills, education and training help creating livelihood options

Achievements



21	Students enrolled in 2020 for community paramedic course
43	Students are ready to graduate but the exam is withheld due to pandemic situation
127	Students have entered to service lives for serving the nation, thereby reduce MMR and IMR

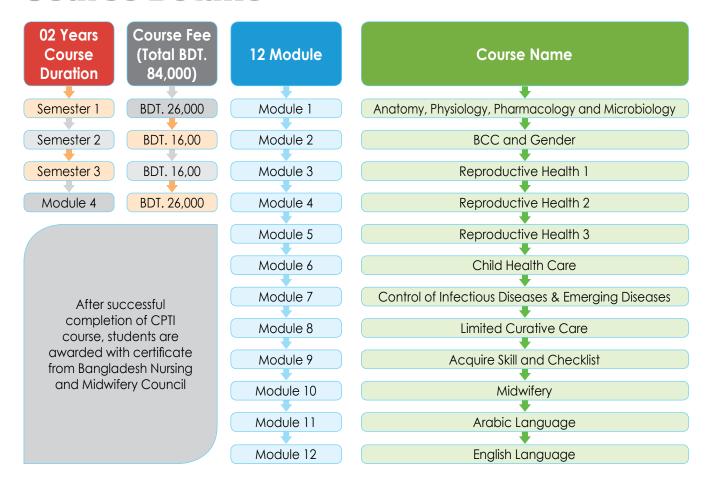
CPTI Campus, Aftabnagar

Maternal and Child mortality rate in Bangladesh is still significantly high. In this regard, the government of Bangladesh has taken the initiative to provide skilled health services at community level through Community clinics but there is huge shortage of skilled Community Paramedics in Bangladesh. In order to ensure maternal and child health care in rural areas of Bangladesh, the Ministry of Health and Family Welfare in the year 2009 approved a policy on Community Paramedic Course to develop cadres of skilled community health workers. Under this regulation, PSTC has initiated the 2-year long course 'Community Paramedic Training Course' in 2012 with the permission and affiliation of the Nursing and Midwifery Council of the Ministry of Health and Family Welfare of Bangladesh. PSTC's CPTI is committed to develop 'skilled paramedics' so that they can serve people who are poor and socially disadvantaged in the rural areas of Bangladesh that will contribute towards PSTC's 'improved quality of life of people' vision.

Our Facilities: PSTC has a well-equipped classroom along with library, practical training and residential facilities at Aftabnagar, Rampura, and Dhaka. A group of expert health professionals are assigned as faculty members. Students who have completed Secondary School Certificate (SSC) or equivalent are eligible to apply for this course.



Course Details



Achievement: Till date, 105 students have graduated from the institute and are serving to ensure the Sustainable Development

Special Privilege: PSTC organizes sponsorships to support the students of CPTI every year. PSTC tries to provide job opportunities for those whose results are good with satisfactory internship performance, in its various projects and core clinics. This is an extra privilege of PSTC-graduated CPTI paramedics.





PSTC Own Initiatives



Stand. Serve. Sustain

For the humanity

PSTC Model Clinic, Dhaka

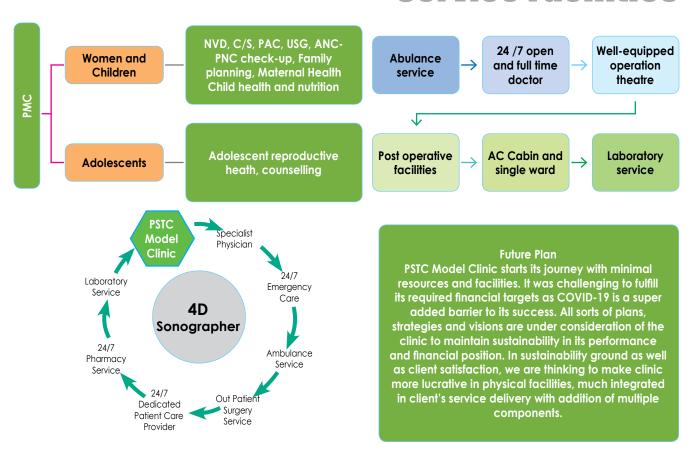
In order to ensure universal health coverage, PSTC with its long experiences on providing primary health care services in different city corporation areas, has initiated a primary health care and maternity clinic since August 2018 at Aftabnagar, Dhaka with its own fund named 'PSTC Model Clinic'.

PSTC Model Clinic served mostly women, children and adolescents who are disadvantaged and deprived financially and educationally. The goal of the project is to improve the health status of the urban population, especially the poor, through improved access to and utilization of efficient, effective and sustainable Primary Health Care (PHC) services at an affordable cost.

During last year, PSTC Model Clinic ensured Comprehensive Maternal and Child Health Care through 24/7 quality services. The center incorporated all the attributable specialized services with a focus to ensure Essential Services Packages at an affordable cost.

In the last two years, we have been proudly witnessing the progress in the health care delivery system in the private sector in Bangladesh. Our service providers have tried to contribute in EOC services in these challenging situations with the limited resources. Diagnostic facilities are getting the latest technological advents. Patient-related services are becoming professional and patient-friendly. PSTC model clinic has been established with the spirit and dedication focused on comprehensive reproductive health care services.

Service Facilities



Achievements

Working for population & development Model Clinic Dhaka

3809	Clients were provided essential health care services
7282	ESD+ services were provided from PHCCs and CRHCC of PMC
130	Safe Delivery were managed by PMC
800	Pregnant women were served for ANC, PNC
130	Neonate had received Essential Newborn Care
318	Women of reproductive age (15-49 yrs.) provides modern contraceptive service
55	Women of reproductive age (15-49 yrs.) provide long active/permanent method
75 1	<5 years children attended at facilities for Growth Monitoring, received Vitamin-A capsule during national campaign
701	<1 year children were vaccinated under EPI program
114	<5 years children attended for Diarrhea received oral rehydration therapy (ORT) zincand fluid
308	<5 years children of ARI cases treated by trained providers
216	Children (5-16 years) received deworming treatment
296	Women of reproductive age (15-49 yrs.) who received TT
512	Women of STI/RTI cases treated with syndromic approach guideline
27	Patients were managed affected with Dengue Fever during the last year outbreak



PSTC Model Clinic, Gazipur

Another initiative of PSTC is in operation since july 2020 at Koultia, Mirzapur Road, Masterbari, Gazipur in the name "PSTC Model Clinic Gazipur" serves mostly women, children and adolescents who are financially and educationally deprived and disadvantaged. The goal of the project is to improve the health status of the rural population, especially the poor, through improved access to and utilization of efficient, effective and sustainable Primary Health Care (PHC) services at an affordable cost.

This clinic has been accredited by DGFP for Adolescents Friendly Health Service Center. The honorable Director General (DG) of Directorate General of Family Planning Ms. Sahan Ara Banu, Ndc visited Adolescent and Youth Friendly Health Service (A&YFHS) Center of PSTC, Gazipur on 16 November 2020. Honorable DG, Sahan Ara Banu formally inaugurated this service center.

Achievements

working for population & development Model Clinic Gazipur

12	Adolescents received health services
71	Young people received counseling services
13	STI/RTI tests done
313	TT vaccination administered
630	FP services provided
07	LAFPM provided
378	Ultra sonogram done

274	Ante natal checkup provided
183	Children received services
1,057	Immunization services provided under EPI program
460	MMR vaccination provided
443	Clients availed the lab test facilities
430	Clients received general health services



PSTC Training Complex, Gazipur

Appropriate Training venue is an inevitable part of training courses. With this point of view PSTC established its own training complex in 2010 on the 02 acres of land in a very calm and natural environment. The aim was to establish a development institution which will contribute to enhance the management capability of PSTC's different level staff offer similar services to others organization working in the development sector in a cost effective manner.

The Gazipur complex is situated inside the vowel forest. The complex has 2 training halls with a capacity of 200 participants and one classroom has a capacity of 40 participants. For residential training the complex has overnight accommodation fo r 62 participants, and dining facilities. This training complex is open for all national and international development organizations for conducting their own training programs in this venue by hiring the facilities.

National and international development organizations conducted training in this









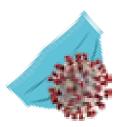
venue by hiring the facility. Among them BCCP, CARE Bangladesh, UBR Alliance, ActionAid, Practical Action, NHSDP/ Pathfinder used this facility for their respective programs. Since its inception, one of PSTC's major focus was on providing training. The institute has experiences in implementing different types of training programs to build capacity of different stakeholders and PSTC's staffs. PSTC also provide Tailor Made Training (TMT) facilitation through a team of skilled and experienced facilitators develop various type of curriculum.

Training Facilities: PSTC also has excellent training facilities with conference hall, well-equipped training rooms, meeting rooms, canteen facility, multimedia, computer (both desktop and laptop), Sound system and other necessary accessories like photocopy, board, pointer, Wi-Fi and others.

02 Training arranged for 'Department of Social Services'

Director General of Department of Youth Development visited our training complex

Director General of Family Planning also visited PSTC Training Complexv



Covid Response



Prevent. Protect. Persist

Save yourselves, save the nation, save the mankind

The first confirmed case of COVID-19 identified in early March 2020. Bangladesh had identified total 513,510 confirmed cases and 7559 deaths in the year 2020 as per 'worldometers.info Bangladesh'. In order to avoid transmission of COVID-19, from 26th of March 2020, Government declared closure of all educational Institutions and imposed 'lockdown' to all offices (Government, Non-govt. and Private).

The COVID-19 has created negative impacts on the livelihood of the marginal population in Bangladesh. Many people working in the informal sector have lost their jobs and income due to the ongoing pandemic. Unemployment and poverty among the people in both urban and rural areas throughout the country have increased.

As a practice, PSTC always respondes in emergency situation in Bangladesh like 'Rohingya Response' through health camp in Ukhiya and Balukhaliduring 2017-2019. This year, PSTC took initiatives of distributing 'EID GIFT' to the underprivileged people in community. The staff members of the organization contributed voluntarily and arranged event maintaining all the health measures. Besides, none of its clinics were closed even in this pandemic situation to serve the humanity.

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(07 days food support for each family)
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Research

The organization has a renowned past in organizing, designing and imparting training courses through its Training and Communication unit. Starting in 2019, PSTC Management branded its Training and Communication unit in a new initiative named Training, Research & Consulting Enterprise (TRACE) for offering training to the professional', service providers, front-line development workers, local level organizers, Community Volunteers and other segments of people. TRACE had already successfully organized national and international training courses for the professionals and community stakeholders.

During the year 2020. TRACE couldn't organize or conduct any training session physically due to COVID-19 situation. The research team continued their research work and has successfully completed 03 studies.

Young Lives Affected by COVID-19 Situation in Bangladesh
* KAP Survey and Qualitative Study (June-July 2020)

Rapid Assessment of UBR Program in Bangladesh
* KAP Survey and Qualitative Study (December 2020)

A learning exchange on community responses to addressing the links between adolescent girl sexuality and ending child marriage * Qualitative Study (December 2020)



PSTC Governing Body



Dr. Md. Golam Rahman, Chairperson

An educationist, media researcher and communication expert, Dr. Md. Golam Rahman is the Chairperson of PSTC. Dr. Rahman is the immediate past Chief Information Commissioner of the Information Commission of the Government of Bangladesh. He also served as the Chairman of Bangladesh Sangbad Sangstha (BSS), the State News Agency. Initially started his career as journalist, he moved to teaching profession and taught journalism and mass communication for

more than four decades, mainly in the University of Dhaka. Dr. Golam Rahman was the Pro-Vice Chancellor of Daffodil International University (2014-15) and the Professor and Head of Department of Language and Communication Studies of the University of Technology, Papua New Guinea (2008-1010).



ASM Mahbubul Alam, Vice Chairperson

Former Secretary to the Government of the People's Republic of Bangladesh, Mr. A S M Mahbubul Alam is the Vice Chairperson of PSTC. During his long career in the civil service, Mr. Alam served as Deputy Commissioner of Kishoreganj. He had also been with the Bangladesh Parliament as Joint Secretary and different Projects' Director and worked closely with UN agencies like UNFPA, UNDP, and other development organizations like, World Bank, Asian Development Bank, etc...

He served in the Ministry of Information also and his last working ministry was the Ministry of Local Government, Rural Development and Cooperatives before his retirement. An urban and local govt. specialist Mr. Mahbubul Alam has also been providing his expert support to UNDP as an advisor.



Gitali Badrunnessa Hasan, Treasurer

A writer, director and well-known media personality, Ms. Gitali Badrunnessa Hasan is the Treasurer of PSTC. Popularly known as Gitali Hasan is a graduate of Chittagong University where she has her Masters in Sociology with Hons. Ms. Hasan initially started her career as Trainer in the arena of development field and became Master Trainer for Family Health and Counseling. Later she dedicated to writings and so far published more than 30 novels. She became associated with

media more closely with the launching of Channel i and regularly writes and directs drama. Since 1997 Ms. Gitali writes Script for film and in 2006 she was awarded Kalakar Puroskar from India for her movie script writing O Amar Chhele. In 2013, she started directing movies with Priya Tumi Sukhi Hou.



Dr. Mohammad Bellal Hossain, Member

A population scientist, demographer, researcher and academician by profession, Dr. Mohammad Bellal Hossain is one of the GB members of PSTC and has been teaching in the Department of Population Sciences, University of Dhaka. He was one of the first recruits of the department and already in the profession for more than two decades. A sociology graduate of University of Dhaka with Hons, Dr. Bellal later had his second Masters from University of Sydney in

STI/HIV Medicine and PhD in Public Health and policy from the London School of Hygiene & Tropical Medicine. Dr. Bellal also served as the department Chair during 2012-2015. Dr. Bellal Hossain is one of the senior Professors of the department and published many articles in the peer reviewed journals both home and abroad.



Sanjeeda Islam, _{Member}

A youth and adolescent expert, nutrition specialist and development communication practitioner, Ms. Sanjeeda Islam has been in the development arena for more than three decades. Ms. Islam is also a GB member of PSTC. A graduate though in English literature from the University of Dhaka, she had her Master of Public Health (MPH) from NIPSOM topping the list of achievers. Ms. Sanjeeda started her career with Johns Hopkins University, Center for Communication Programs (JHU-CCP),

initially as Senior Program Officer and subsequently as Director Programs. Her experience in communications helped her launching Bangladesh Center for Communications Programs (BCCP) along with other initiators. She provided her expert services to Save the Children Australia, UNICEF, Bill & Melinda Gates Foundation and many more organizations.



Md. Wahiduzzaman Chowdhury, Member

A public health expert and a very well-known professional in the area of public health, Mr. Md. Wahiduzzaman Chowdhury is also a GB member of PSTC. He is having about four decades of experiences working in both home and abroad. Mr. Wahid Chowdhury worked with The Asia Foundation for long, later he moved to Marie Stopes as General Manager in late nineties. He also served Afghanistan for about three years with Management Sciences for Health (MSH). A

sociology graduate of University of Dhaka with Hons, Mr. Wahiduzzaman had his advanced Diploma in Public Health from the Johns Hopkins University, USA. He is expert on designing evidence based health projects which later on were being implemented with different donor supports like USAID, DFID, ADB, GIZ, EC and UNFPA.



Advocate Rehana Begum, Member

By profession a Lawyer, Ms. Rehana Begum has been in the law business for about two decades. She is also serving PSTC as GB member in the current board. An affiliate advocate of High Court and Dhaka Judge Court, she also has been serving as Assistant Public Prosecutor of Dhaka Judge Court. Academically a graduate of Chittagong University in Political Science, she had her Law education from Sylhet. An

active cultural personality, Ms. Rehana Begum is also a singer and lyricist. She is an enlisted Lyricist with Bangladesh Television and Bangladesh Betar. She is associated with many social works and organizations including PSTC.



Dr. Noor Mohammad, Member Secretary

An ex-officio Member Secretary of PSTC Governing Body, Dr. Noor Mohammad has been leading the organization, PSTC since Jan 2015. Dr. Noor has three masters in his credit: M.Sc. in Geography, M.Ed. from the University of Dhaka and MPH from the University of North Carolina at Chapel Hill, USA. He was awarded the Best Student Award for achieving highest grade point average in the session. Later on he did his

PhD in Population Education. Having more than three decades of professional experiences and a known professional in the arena of Public Health, Dr. Noor has wide experiences of working with government, NGOs, INGOs, UN, research organizations, development agencies in different portfolios. This is to mention that Dr. Noor was also with Bangladesh Civil Service (7th Batch).

PSTC Top Management Team



Dr. Noor Mohammad, Executive Director

Dr. Noor Mohammad has more than three decades of experiences both in programs and research in the field of Population & Deveopment (P&D). He is one of the pioneer adolescent & youth especialists of Bangladesh. He has 37 years of professional experiences which includes program, research, management and teaching. Dr. Noor is also an Adjunct Faculty of Department of Population Sciences, University of Dhaka. By academic credits, he is MSc, MEd, MPH, PhD.



Dr. Md. Mahbubul Alam, Head of Programs

Specialist on strategic planning and programme design. Dr. Alam is also well experienced in leading team, program development & management. He has 20 years of experiences in the field of Public Health both in country and abroad with MBBS & MPH academic qualifications.



Dr. Sushmita Ahmed, Team Leader

Expert on Project Development and Management. Dr. Ahmed has more than 16 years' of experiences on Program Implementation, Advocacy and Partnership building, financial mamangement, monitoring and evaluation. She has MBBS & MPH in her credit.



Anita Sharif Chowdhury, Team Leader

Specialist on Monitoring, Evaluation and Research, Ms Anita Sharif has 19 years' experiences of working on reproductive health, maternal & child health and nutrition. She has significant research publications in the similar field with Masters in Demography and Public Health.



Zohurul Islam, Team Leader

Mr Islam has 30 years of experiences in the field of development activities with Project Management and Training expertise. He also has vast experiences on community level enterprenurship development in the field of marketing innovation for sustainable health management. He is having double Masters in his credit.



Mohammad Azad, Component Manager (HRA)

Mr. Azad has 30 years' experiences of working with different national and international organizations in the field of human resource management. He is an M.Sc. and MBA (fellow).



Kaniz Gofrani Quraishy, Component Manager (GAG)

Ms. Quraishy has long experiences on Project Management and Development in the field of Gender and Governance. She has taken active role in different national level women rights movements. She is having Masters in Management and Public Health.



Md. Tariqui Islam, Manager (Internal Audit)

Mr. Islam is an expert on compliance & audit. He has also long experiences in finance & accounts, internal control management and MIS. He has multiple academeic qualifications in relation to his expertise as M.Com, LLB & ACGA.



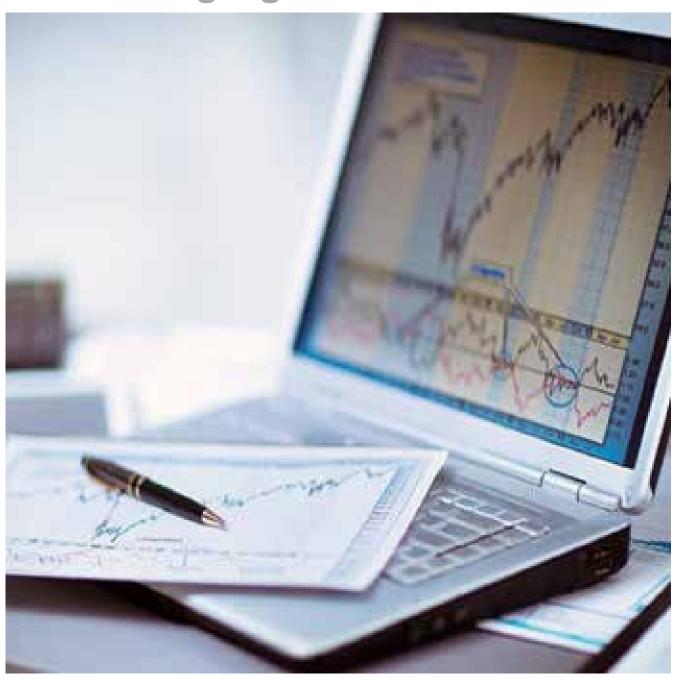
Syed Sirat, Component Manager (Finance & Accounts)

Mr. Sirat has good experiences of work with different national and international organizations in the field of finance and accounts management. He has completed his ACCA with an MSc. in Business and Management from the United Kingdom.

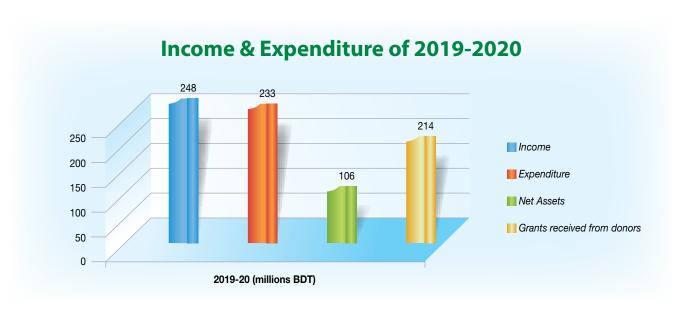




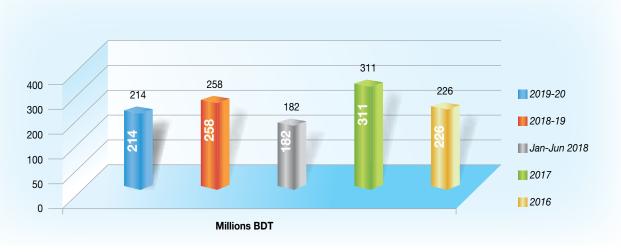
Financial Highlights



Effective. Efficient. EconomicEnsuring value for money in serving the humanity









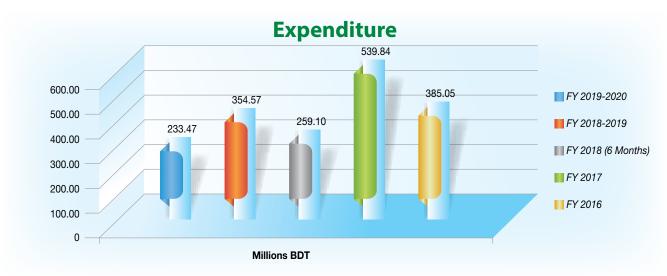


Financial Data for Last Five Year

Taka in Million

Indicators	FY 2019-2020	FY 2018-2019	FY 2018 (6 months)	FY 2017	FY 2016
Assets					
Property, plant and equipment	61.83	66.90	72.83	75.92	77.85
Investments	4.79	4.68	8.64	8.50	8.30
Advance and deposit	7.70	10.77	7.40	4.33	4.23
Current Assets	31.82	58.59	80.07	78.10	100.28
Total	106.14	140.94	168.93	166.85	190.66
Capital and liabilities					
Capital Funds	106.14	91.77	94.00	93.63	183.19
Current liabilities	-	49.17	74.93	73.22	7.47
Total	106.14	140.94	168.93	166.85	190.66
Income & Expenditure					
Income	247.85	355.76	259.48	450.27	419.91
Expenditure	233.47	354.57	259.10	539.84	385.05
Operating Surplus/(Deficit)	14.37	1.19	0.38	(89.57)	34.86





Audit Report 2020

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Population Services and Training Center House # 93/3, Level 4 & 6, Road # 8, Block - C, Niketon, Gulshan 1, Dhaka 1212, BANGLADESH

House # 93/3, Level 4 & 6, Road # 8, Block – C, Niketon, Gulshan 1, Dhaka 1212, BANGLADESH Phones: +8802 222263284; 222293876; 222263891; 222282249; 222281231 Email:pstc@pstc-bgd.org; Web: www.pstc-bgd.org